

PRODUCT REFUND POLICY

REFUND, POLICY

At Company we believe in Customer Satisfaction. If you are not satisfied with the products because of any manufacturing defect, you may return it within 10 days from the date of purchase. The policy is applicable only for products in marketable condition, accompanied with an original invoice. This policy does not apply to products that have been intentionally damaged, mishandled or misused..

REFUND TERMS & CONDITIONS.

The Direct Seller must return the product to RMG Office

- Product should be returned within 10 days from date of purchase Products
- Product should be in proper condition and should not be used.
- Please contact our Customer Care before initiating return of product or for refund.
- Product that have been used or opened will not be accepted unless if incorrect product is received

REPLACEMENT

The 10 Day Replacement Guarantee seeks to assist Buyers who have been defrauded by qualified sellers on the Website. If at the time of delivery and/or within 10 days from the date of delivery of the product/s, if any defect is found, then the buyer of the product/s can ask for replacement of the product/s from the seller subject to the following terms and conditions:

- Notify seller of any defects in the product/s at the time of delivery of the product/s and/or within 10 days from the date of delivery and the same product/s will be replaced in return of the defective product/s.
- Replacement can be for the entire product/s or part/s of the product subject to availability of the same with the seller.

Following products shall not be eligible for return or replacement:

- Damages due to misuse of product
- Any consumable item which has been used/installed
- Any product that is returned without all original packaging and accessories, including the box, manufacturer's packaging if any, and all other items originally included with the product/s delivered
- Clothes and footwear are not used (other than for trial), altered, washed, soiled or damaged in any way.
- Original tags and packaging should be intact. For items that come in branded packaging, the box should be undamaged.